



# Solutions & Success

The Inside Story

MicroXpress Delivers Fast And  
Effective IT Support For Stock  
and Leader Attorneys at Law

**Stock and Leader Attorneys at Law** is an active legal practice, dealing with an ongoing caseload, managing thousands of sensitive documents, and working hard to provide expert legal assistance to their clients. With over seventy staff members, and a seven-decade legacy, Stock and Leader Attorneys at Law maintains a high standard of excellence in everything they do for their clients.

As with any legal business, IT is an undeniably vital part of their operation, and therefore, so is their IT support provider. That's why they work with MicroXpress.

**MicroXpress**

**(717) 840-HELP**  
[www.microxpress.net](http://www.microxpress.net)



## MicroXpress Delivers The Level Of Support Stock and Leader Attorneys at Law Needs

“With MicroXpress, we kind of have our cake and eat it too,” says Rebecca Knaub, Director of Administration. “We’ve been using MicroXpress for twenty-something years. They work right in our office — we’re very heavy users of IT services.”

Responsive and effective IT services are a priority for Stock and Leader Attorneys at Law. Their staff relies heavily on both their legal software and the MicroXpress team, which is why they appreciate having MicroXpress onsite to help whenever they need it.

“They’re incredibly responsive,” says Rebecca. “If I text or email, somebody gets back to me immediately.”

MicroXpress’s support is swift, responsive, and consistent. When Rebecca or another member of the Stock and Leader Attorneys at Law staff has an issue, they get in touch with the MicroXpress team, and it gets fixed.

“We feel taken care of,” says Rebecca. “We’re confident that they will always make sure things are taken care of.”

# MicroXpress Helped Stock and Leader Attorneys at Law Adapt To Remote Work During The COVID-19 Pandemic

A recent project that MicroXpress managed for Stock and Leader Attorneys at Law was their migration to new cloud-based apps. For years, Stock and Leader Attorneys at Law had been relying on legacy legal software applications, but as the pandemic forced them to send their staff home, it became clear they needed to upgrade to modern, cloud-based solutions like Clio and NetDocuments.

“It was something we’ve been wanting to do for years,” says Rebecca. “COVID-19 and us working remotely was definitely a driving factor.

IT resources have never been as important as they are now as a majority of professionals work from home. In order for organizations like Stock and Leader Attorneys at Law to stay connected and productive while working remotely, they need the right technologies and processes in place.

“It was the motivation that we needed to do that, because we’ve been working remotely since last March, and it was very difficult for all of us to do with the VPN or remote desktops,” says Rebecca.

Due to how quickly the pandemic developed, many organizations were unable to prepare for the shift to a remote work setting. Doing so would have required careful planning, methodical execution of new processes, and expert implementation of new technologies.

Fortunately for Stock and Leader Attorneys at Law, they can rely on MicroXpress for expert assistance. The MicroXpress team ensured that everyone working remotely for Stock and Leader Attorneys at Law had what they needed to do so productively and securely.



## MicroXpress Helped Stock and Leader Attorneys at Law Respond To A Crypto Ransomware Attack

“We’ve had some scary situations,” says Rebecca. “A week into the COVID pandemic, we were infected with crypto, but fortunately, because of the systems they have in place, we had a redundant backup that was offsite.”

At the beginning of the COVID-19 pandemic, Stock and Leader Attorneys at Law was hit with a ransomware attack. Given that they were in the process of transitioning to remote work, this was an especially vulnerable time for their organization. Fortunately, MicroXpress had them covered.

“We were able to rebuild everything immediately without having to pay the ransom,” says Rebecca. “MicroXpress had all the systems in place to allow us to get up and running again.”

As an active organization, Stock and Leader Attorneys at Law can’t afford to put up with the disruption and damage posed by a ransomware attack. They recognize how commonplace and threatening cybercrime attacks like this are, which is why they’ve invested in expert support from MicroXpress.



*It’s silly to think that it’s not going to happen to you. It’s definitely worth the investment.”*

- Rebecca Knaub, Director of Administration